

NGUYEN TAT THANH UNIVERSITY  
FACULTY OF BUSINESS ADMINISTRATION

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**BACHELOR'S THESIS**

**OPTIMIZING WAREHOUSE OPERATION PROCESSES  
AT DKSH VIETNAM CO., LTD**

*Major:* Logistics and Supply Chain Management

Academic Supervisor:

**Ph. D TRAN THANH TUYEN**

Prepared by:

**NGUYEN YEN YEN**

**Student code: 2000001464**

**Class: 20DLG1A**

**HO CHI MINH CITY – 2024**

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## DECLARATION

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I hereby state that I put my knowledge and effort into writing this graduation thesis. I have conducted research and gathered information about the subject using a variety of sources, including books, articles, online materials, and other pertinent sources.

I certify that all the facts, figures, and statistics included in this report are true and properly mentioned. Regarding the citation and use of sources, I complied with all guidelines. The report's conclusions, opinions, and points of view are all mine, and neither bias nor outside influences have any influence on them.

I sincerely appreciate all of the help and support I received while finishing this report, as well as the contributions made by each of you.

Thank you!  
Nguyen Yen Yen

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Thank you!  
Nguyen Yen Yen

## ABSTRACT

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This study focuses on optimizing processes within DKSH's warehouse through observational research and a review of previous studies. The primary objective of the research is to identify and implement technological solutions that can optimize inventory tracking and item preparation workflows. By observing the current practices within the warehouse and leveraging existing research, this study aims to improve the efficiency and effectiveness of DKSH's inventory management processes. However, it is important to acknowledge the limitations of the research, including the subjective nature of observations and potential constraints in accessing comprehensive documentation. Despite these limitations, the research provides insights into the potential benefits of implementing technology-based solutions to optimize inventory tracking and item preparation in DKSH's warehouse.

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Keywords: Warehouse, logistics, optimization, inventory